

What is the change?

Insulation rebates will no longer be available in the Energy Savings Program.

What is the effective date of this change?

This change is effective beginning July 6, 2026.

Is there a grace period?

Yes, a grace period has been developed for participants with existing eligibility codes who complete the installations between **July 6 - 31, 2026**. Upgrades must be installed and invoiced within the grace period to qualify for this exception and must also meet the specific requirements outlined below.

To qualify for a grace period exception, contractors must submit a quote **on or before July 5, 2026**, to ESPcontractorsupport@clearesult.com with the subject line – **CleanBC – [eligibility code] – [measure]**, and quote including the following information:

- Eligibility Code
- Complete scope of upgrade work
- Total cost
- Rebate amount
- Participant signature
- Proof of deposit paid
- Scheduled installation date

Quotes submitted after this date are NOT eligible for the grace period exception.

How will these changes affect previously submitted rebate applications?

Upgrades completed, with invoices dated on or before July 5, 2026, will be reviewed based on the previous rebate structure.

Why have these changes been implemented?

The Energy Savings Program is implementing targeted updates to rebate levels and available offers to ensure the program remains sustainable and continues to deliver value to households across British Columbia. As part of ongoing program management, income levels have been updated, some rebate amounts have been reduced, and a limited number of offers have been discontinued.

Customer Communication

How do I explain these changes to my clients?

CleanBC Better Homes Energy Savings Program Insulation Changes FAQs



The Energy Savings Program is implementing targeted updates to rebate levels and available offers to ensure the program remains sustainable and continues to deliver value to households across British Columbia. As part of ongoing program management, income levels have been updated, some rebate amounts have been reduced, and a limited number of offers have been discontinued. Administrators have elected to make changes to the program's rebates to ensure more homeowners can take advantage of the program.

Customers who cannot access the grace period exception for insulation, windows/doors or electric to heat pump offers can access rebates through the [Better Homes and Home Renovation Rebate Program](#).

If my customers are not eligible to receive a rebate due to the discontinued insulation offers, what rebates are available to them?

Customers who cannot access the grace period exception for insulation, can access rebates through the [Better Homes and Home Renovation Rebate Program](#).

Does the insulation have to be installed by the date on the invoice?

Yes, any applications found to be submitted without the upgrade being installed will be cancelled.

Registered Contractors Terms & Conditions, Sec. 8.h. (Services under program): "Ensure that the installation of Upgrade(s) is complete and the Upgrade(s) are operational prior to making a Program rebate application;"

I made sales based on the previous rebate levels. Is the job I have already quoted still eligible under the previous rebate levels?

In some cases, yes. Upgrades completed, with invoices dated on or before July 5th, 2026, will be reviewed based on the previous rebate structure. Upgrades completed after July 6, 2026, must meet the updated program requirements. Please refer to the grace period process for installations completed between July 6 - 31, 2026.

What if my customer only recently applied and has not received an eligibility code or opportunity report yet?

If participants don't receive an eligibility code or opportunity report by July 5, 2026, they will receive these details after the program changes go into effect on July 6, 2026. Those applications will be processed using the new eligibility requirements and rebates available on or after July 6, 2026.