

### **What is the change?**

Heat pump rebates for homes heated with oil, propane or natural gas will be reduced in all Income Levels and heat pump rebates for homes heated with electricity in Income Level 2 will no longer be available in the Energy Savings Program.

### **What is the effective date of this change?**

This change is effective beginning July 6, 2026.

### **Is there a grace period?**

Yes, a grace period has been developed for participants with existing eligibility codes who complete the installations between **July 6 - 31, 2026**. Upgrades must be installed and invoiced within the grace period to qualify for this exception and must also meet the specific requirements outlined below.

To qualify for a grace period exception, contractors must submit a quote **on or before July 5, 2026**, to [ESPcontractorsupport@clearesult.com](mailto:ESPcontractorsupport@clearesult.com) with the subject line – **CleanBC – [eligibility code] – [measure]**, and quote including the following information:

- Eligibility Code
- Complete scope of upgrade work
- Total cost
- Rebate amount
- Participant signature
- Scheduled installation date

**Quotes submitted after this date are NOT eligible for the grace period exception.**

### **How will these changes affect previously submitted rebate applications?**

Upgrades completed, with invoices dated on or before July 5, 2026, will be reviewed based on the previous rebate structure.

### **Why have these changes been implemented?**

The Energy Savings Program is implementing targeted updates to rebate levels and available offers to ensure the program remains sustainable and continues to deliver value to households across British Columbia. As part of ongoing program management, income levels have been updated, some rebate amounts have been reduced, and a limited number of offers have been discontinued.

### **Customer Communication**

#### **How do I explain these changes to my clients?**

The Energy Savings Program is implementing targeted updates to rebate levels and available offers to ensure the program remains sustainable and continues to deliver value to households across British Columbia. As part of ongoing program management, income levels have been updated, some rebate amounts have been reduced, and a limited number of offers have been discontinued. Administrators have elected to make changes to the program’s rebates to ensure more homeowners can take advantage of the program.

**I made sales based on the previous rebate levels. Is the job I have already quoted still eligible under the previous rebate levels?**

In some cases, yes. Upgrades completed, with invoices dated on or before July 5th, 2026, will be reviewed based on the previous rebate structure. Upgrades completed after July 6, 2026, must meet the updated program requirements. Please refer to the grace period process for installations completed between July 6 - 31, 2026.

**My participant was previously pre-approved as ESP2-Electric. Are they still eligible to access the rebates?**

Participants with existing valid ESP2-Electric eligibility code can still access rebates on their Opportunities Report, provided the installation is completed on or before July 5, 2026, or by using the grace period exception process.

**If my customers are not eligible to receive a rebate due to the discontinued electric to heat pump offers, what rebates are available?**

Customers who cannot access the grace period exception for electric to heat pump offers can access rebates through the [Better Homes and Home Renovation Rebate Program](#).

**What if my customer only recently applied and has not received an eligibility code or opportunity report yet?**

If participants don’t receive an eligibility code or opportunity report by July 5, 2026, they will receive these details after the program changes go into effect on July 6, 2026. Those applications will be processed using the new eligibility requirements and rebates available on or after July 6, 2026.

**What is the new rebate amount available for Heat Pumps?**

Please see the table below.

Upgrade Type	ESP 1	ESP 2	ESP 3
Air Source Heat Pump – central ducted (converting from natural gas/propane)	\$13,000	\$7,000	\$3,500
Air Source Heat Pump - 3+ heads multi-split (converting from natural gas/propane)	\$13,000	\$7,000	\$3,500
Air Source Heat Pump - 2-head multi-split/2 single-head mini-split (converting from natural gas/propane)	\$11,000	\$5,500	\$1,000

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Air Source Heat Pump – single-head mini-split (converting from natural gas/propane)	\$5,500	\$4,500	\$1,000
Air Source Heat Pump - central ducted, 3+ head multi-split, 2-head multi-split/2 single-head mini-split, single-head mini-split (converting from electric)	\$5,000	No longer available	N/A
Air Source Heat Pump – central ducted (converting from oil)	\$13,000	\$7,000	\$3,500
Air Source Heat Pump - 3+ heads multi-split (converting from oil)	\$13,000	\$7,000	\$3,500
Air Source Heat Pump - 2-head multi-split/2 single-head mini split (converting from oil)	\$11,000	\$5,500	\$3,000
Air Source Heat Pump – single-head mini-split (converting from oil)	\$7,000	\$5,000	\$3,000
Air Source Heat Pump – Dual Fuel (converting from PNG natural gas)	\$8,500	\$1,500	\$1,500
Air Source Heat Pump – Dual Fuel (converting from tanked propane)	\$12,000	\$5,000	\$3,000
Air to Water Heat Pump (converting from fossil fuel)	\$13,000	\$7,000	\$3,500
Combined Space and Water Heater Heat Pump (converting from fossil fuel)	\$16,500	\$11,500	\$7,000
Air to Water Heat Pump (converting from electric)	\$5,000	No longer available	N/A
Combined Space and Water Heater Heat Pump (converting from electric)	\$8,500	No longer available	N/A